

PROVIDER & ROOMING STAFF

Breast Cancer Screening

HEALTH CENTER ASSOCIATION OF NEBRASKA



Purpose

Standardize communication around breast cancer screening to:

- Normalize annual mammography screening
- Support early detection of breast cancer
- Address common patient concerns (pain, cost, anxiety)
- Improve screening compliance and care coordination
- Connect eligible patients with the Every Woman Matters program when appropriate

Provider Script

“As part of routine preventive care, we recommend regular mammogram screening every year to protect breast health. The goal is to find any changes early, when treatment is most effective.

I know some women feel nervous about this test because of discomfort, cost concerns, or worry about the results, and that’s very understandable.

What questions or concerns do you have about getting your mammogram?

We can get your mammogram ordered today”

Rooming Staff Script

“Since you’re at least 40 years old, we recommend regular breast cancer screening with a mammogram. These screenings are important because they can find changes early (often before anything can be felt) and early detection can make a big difference in treatment.

I see that you are due for your screening, and we can place that order for you today and help get it scheduled.

If you’re unsure or have any questions, your provider can talk through that with you as well.

Would it be okay if we go ahead and order your yearly mammogram?”

Rooming Staff Guidance

- Normalize mammography as routine preventive care
- Confirm eligibility/due status when possible
- Obtain consent for ordering
- Do not provide clinical interpretation or counseling beyond script
- Route questions to provider

Care Coordination Note

Attach or provide Every Woman Matters program flyer when applicable

- Ensures eligible patients are connected to financial support and preventive screening resources